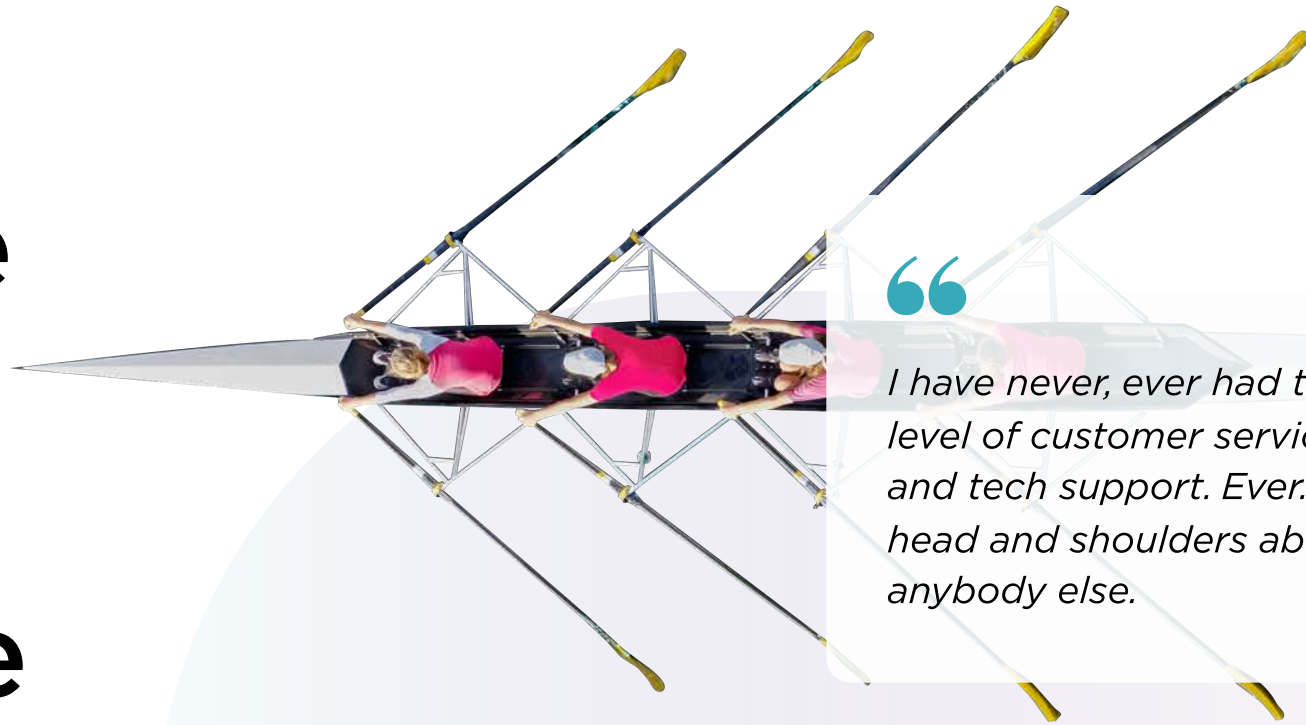


The Absolute Best Support Available



“

I have never, ever had this level of customer service and tech support. Ever. It's head and shoulders above anybody else.

Our team is here for your team



Multi-Year
Stevie Award Winner
for Front Line Support

● Technical Support

Resolve Issues



DEDICATED TECHNICAL
ACCOUNT MANAGER



RELIABLE HELPDESK
OF PRODUCT EXPERTS

● Onboarding

Jumpstart Success



CONFIGURATION
SPECIALIST



IMPLEMENTATION
MANAGER

● Customer Success

Accelerate & Improve



CUSTOMER SUCCESS
ASSOCIATE



CUSTOMER SUCCESS
MANAGER

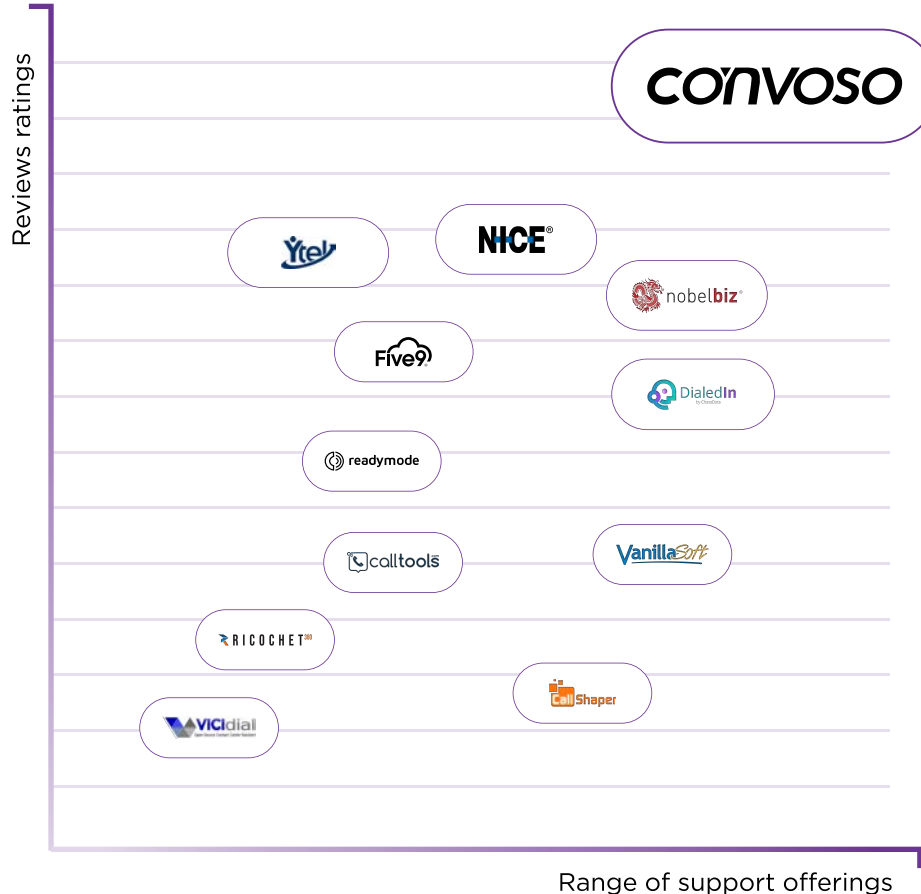
*Hands-on support to smoothly transition your
team and then continue the momentum*

CONVOSO™

Head and shoulders above the rest

“

The customer support is outstanding. We tested variety of platforms and we went with Convoso because the other platforms didn't have the level of customer service or availability.



Convoso leads the competition for exceptional customer support.*

*Comparisons based on public reviews and customer surveys

The Ultimate Onboarding Experience

- 1 Project Kick-Off**
 - Review goals & build plan
 - Transition from prior system
 - Due diligence (KYC)
 - Requirements validation
- 2 Configuration & Training**
 - Account configuration
 - Workflow setup
 - Admin training
 - System optimization
- 3 Soft Launch**
 - Agent training
 - Test configuration with live leads and select agents
 - Cont. system optimization
- 4 Live Launch**
 - Going live!
 - Connect with Support Team, intro to dedicated CSMs
 - Real-time account monitoring
- 5 Post Launch**
 - Follow up & goal review
 - Collaboration tools
 - Account optimization
 - Business Review of KPIs

And it just gets better



We'll help you with strategies, best practices, and tips to improve efficiency and profitability while staying ahead of industry trends and compliance issues.

- Management team oversight
- Quarterly business review
- Client optimizations & training
- Extensive knowledge base
- Emails
- Video tutorials
- Monthly drop-in hours
- Compliance news
- Customer roadshows



The customer service is second to none. Any time we have an issue or problem they are quick to resolve things.

VP, Sales and Biz Dev
Anomaly Squared



Great Company! Best customer service we ever had. They prioritize customer satisfaction before anything else.

Erle Miranda
Business Manager
Expertel Solution Inc.



Our Customer Success Manager has been an essential partner. He's been reactive to what we need to get the most out of Convoso... It's been a great part of our success.

Diego C.
Call Center Operations Manager
Digital Market Media



Our Customer Success Manager has been very resourceful in tweaking the configuration of our system to achieve the best ROI for our data.

Tom Carolan
Founder and Owner
Digital Market Media



The big thing for us with Convoso has been the support that we got. Support is huge, and we appreciate it.

Aaron Culbertson
Executive VP
Homecraft Gutter Protection



I love your customer service... Your tech support is fantastic.

Jesse Daniels
VP of Sales
One Health Direct

CONVOSO

The Outbound Dialer that Outperforms
(866) 847-0694 | sales@convoso.com | convoso.com

Schedule a demo